



Shrewsbury School Coach Routes

Booking Coaches

- Coach route details are permanently on display in Houses and the school website
- Coach Bookings for the term ahead are available at the start of the holiday preceding. Booking can be made via bookings@gtmatrix.net
- The booking deadline is five working days before travel for all non-London routes (usually Monday). Online bookings for Route L / Heathrow service close 14 days prior to the outbound leg.
- Coaches are usually billed at 39p/mile. Cancellations less than 48 hours from date of travel and any 'no shows' will be charged.

Coach Travel Days

- For journeys from Shrewsbury - should a pupil with a booked journey not arrive at the departure point in time, the HsM of that pupil will be contacted in the first instance. If a pupil misses the coach, parents/guardians will be contacted, and alternative emergency arrangements made.
- If you have booked the coach to return your son/daughter to Shrewsbury but decide during the weekend/holiday period not to use the service, please inform both your child's HsM and bookings@gtmatrix.net of the alternative travel arrangements you have made. This will avoid a likely charge and an unnecessary delay to the service.
- On return routes to Shrewsbury, please ensure that your son/daughter is at their pick-up location in good time. Coaches will adhere strictly to the timetable and the pick-up points published. If a pupil misses the coach the relevant HsM should be promptly informed by the parent/guardian.
- Pupils travelling on the Heathrow bus will be met in Terminal 2, and assisted onto the coach by school approved chaperones. A school-appointed airport guardian is available all day at Heathrow Terminal 2 on travel days. Please see following details regarding Heathrow travel from our partners, GT Matrix.
- On all other return routes, parents and guardians take full responsibility for the duty of care transfer to the driver. Pupils waiting for the coach service should be placed onto the coach by parent/guardian and not left to wait alone for the service to arrive.

Coach Timetable 2021-2022 – All Routes

		Coach Weekends	Half-Term / Exeats	Return to Shrewsbury
Coach B	Shrewsbury	1:45 PM	9:15 AM	8:45 PM
	Newcastle (Golf Club)	2:45 PM	10:15 AM	7:45 PM
	Congleton (Tesco Express)	3:05 PM	10:35 AM	7:25 PM
	Alderley Edge (Gusto)	3:25 PM	10:55 AM	7:05 PM
	Wilmslow (Premier Inn)	3:35 PM	11:05 AM	6:55 PM
	Bowdon (Assembly Rooms)	4:00 PM	11:30 AM	6:30 PM
Coach C	Shrewsbury	1:45 PM	9:15 AM	8:45 PM
	Corley Services	3:00 PM	10:30 AM	7:30 PM
	Kettering A14 BP Services (Outbound/east NNI5 IRW; Inbound/west NN14 IRW)	3:50 PM	11:20 AM	6:40 PM
	A1 A14 Junction (BP Garage)	4:20 PM	11:50 AM	6:10 PM
	Cambridge Services (Boxworth)	4:40 PM	12:10 PM	5:50 PM
	Ipswich Copdock Services	5:50 PM	1:20 PM	4:40 PM
Coach D	Shrewsbury	1:45 PM	9:15 AM	8:45 PM
	Shenstone, S Lichfield McDonalds WSI4 0QP	2:50 PM	10:20 AM	7:40 PM
	Barton-u-Needwood A38 Travelodge (Outbound/ north DE13 8EG; Inbound/south DE12 8ED)	3:05 PM	10:35 AM	7:25 PM
	Derby (McDonalds - Markeaton Roundabout)	3:20 PM	10:50 AM	7:10 PM
	M1 J25 (Holiday Inn)	3:40 PM	11:10 AM	6:50 PM
	Doncaster North Services (Junction M18/M180)	4:40 PM	12:10 PM	5:50 PM
Coach E	Shrewsbury	1:45 PM	9:15 AM	8:45 PM
	Chester (Sainsbury's)	2:45 PM	10:15 AM	7:45 PM
	Ellesmere Port (Sainsbury's)	3:00 PM	10:30 AM	7:30 PM
	Liverpool (Mercury Court)	3:30 PM	11:00 AM	7:00 PM
Coach G	Shrewsbury	1:45 PM	9:15 AM	8:45 PM
	Kidderminster (Esso Garage)	3:00 PM	10:30 AM	7:30 PM

Ombersley (Bus stop on A4133 (School Bank) on outward, The King's Arms on return)	3:15 PM	10:45 AM	7:15 PM
M5 J9 (Ashchurch Business Centre GL20 8NA)	3:45 PM	11:15 AM	6:45 PM
M5 J11A-12, Gloucester Services	4:00 PM	11:30 AM	6:30 PM
Gordano Services	4:45 PM	12:15 PM	5:45 PM
Taunton Deane Services	5:45 PM	1:15 PM	4:45 PM

	Coach Weekends	Half-Term / Exeats	Return to Shrewsbury
Coach H			
Shrewsbury	1:45 PM	9:15 AM	8:45 PM
Craven Arms Hotel	2:25 PM	9:55 AM	8:05 PM
Ludlow (Post Office)	2:40 PM	10:10 AM	7:50 PM
Salwey Arms	2:55 PM	10:25 AM	7:35 PM
Leominster (Co-op Car Park)	3:05 PM	10:35 AM	7:25 PM
Hereford (Sports Centre)	3:30 PM	11:00 AM	7:00 PM

Coach K			
Shrewsbury	1:45 PM	9:15 AM	8:45 PM
Whitchurch	2:20 PM	9:50 AM	8:10 PM
Charnock Richard	3:30 PM	11:00 AM	7:00 PM
M6 J31 (Tickled Trout Services)	3:45 PM	11:15 AM	6:45 PM
Lancaster Services	4:30 PM	12:00 PM	6:00 PM
M6 J36, Kendal (Parking area behind Crooklands Garage on A65)	5:00 PM	12:30 PM	5:30 PM
M6 J38, Tebay Services	5:20 PM	12:50 PM	5:10 PM
M6 J42, Carlisle (BP Garage)	6:00 PM	1:30 PM	4:30 PM

Coach Y			
Shrewsbury	1:45 PM	9:15 AM	8:45 PM
M56 J9 McDonalds	3:00 PM	10:30 AM	7:30 PM
Birch Services	3:30 PM	11:00 AM	7:00 PM
Hartshead Moor Services	3:50 PM	11:20 AM	6:40 PM
Wetherby Services	4:45 PM	12:15 PM	5:45 PM

Heathrow Services	Coach Weekends	Half-Term / Exeats	Return to Shrewsbury
Coach L			
Shrewsbury	1:45 PM	9:15 AM	8:45 PM
Warwick Services	3:30 PM	11:00 AM	7:00 PM
Cherwell Valley Services	4:15 PM	11:45 AM	6:15 PM
High Wycombe (M40 J4 – Wycombe Sports Centre)	4:45 PM	12:15 PM	5:45 PM
Heathrow T2 (Bus stops at Terminal 2, see Heathrow Information below)	5:35 PM	1:05 PM	5:00 PM

Route L and Direct Heathrow Services to and from Shrewsbury School

Coach Route L serves Heathrow on all travel days. (See timetable above.)

Direct services are available as per timetable below (beginning and ends of terms and half terms).

The 11:00am direct bus to London Heathrow has an estimated journey time of 3½ - 4 hours.

Passengers must arrive at least 30 minutes before London departure time to register and board.

MICHAELMAS 2021	
Beginning of Term Sunday 5 th September	dep. Heathrow Terminal 3 9:00 am (Direct) dep. Heathrow Terminal 3 2:00 pm (Direct)
Half Term/ Exeat Saturday 16 th October 2021 Sunday 31 st October 2021	dep. Shrewsbury 11.00 am (Direct to Terminal 3 and 5) dep. Heathrow Terminal 3 9:00 am (Direct to Shrewsbury) dep. Heathrow Terminal 3 5:00 pm (calling all stops on Route L)
End of Term Saturday 11 th December 2021	dep. Shrewsbury 11:00 am (Direct to Terminal 3 and 5)

LENT 2022	
Beginning of Term Wednesday 5 th January 2022	dep. Heathrow Terminal 3 9:00 am (Direct) dep. Heathrow Terminal 3 5:00 pm (Direct)
Half Term/ Exeat Saturday 19 th February 2022 Sunday 27 th February 2022	dep. Shrewsbury 11.00 am (Direct to Terminal 3 and 5) dep. Heathrow Terminal 3 9:00 am (Direct to Shrewsbury) dep. Heathrow Terminal 3 5:00 pm (calling all stops on Route L)
End of Term Thursday 31 st March 2022	dep. Shrewsbury 11:00 am (Direct to Terminal 3 and 5)

SUMMER 2022	
Beginning of Term Wednesday 19 th April 2022	dep. Heathrow Terminal 2 9:00 am (Direct) dep. Heathrow Terminal 2 5:00 pm (Direct)

<p>Half Term/ Exeat</p> <p>Saturday 28th May 2022</p> <p>Sunday 5th June 2022</p>	<p>dep. Shrewsbury 9.15 am (calling all stops on Route L to T2) dep. Heathrow Terminal 2 5.00pm (calling all stops on Route L)</p>
<p>End of Term</p> <p>Saturday 2nd July 2022</p>	<p>dep. Shrewsbury 1:00pm (Direct to Terminal 2 and 5)</p>

Temporary COVID guidelines for those flying

On **inbound** flights, proceed to **Terminal 2**. For **outbound** flights, the coach will stop at all terminals as needed.

Flights are operating out of Terminals 2 and 5 ONLY. Travel between **Terminals 5** and **Terminal 2** is by train and is free, but you will need either a contactless credit/debit card, phone with Apple or Google Pay or a free ticket from a station attendant to operate the ticket barrier. If in doubt, ask a member of staff.

Guidelines for those travelling to or from central London

Travel to and from **central London** is either via the Heathrow Express direct to Paddington (fares are £25 or less if booked in advance <https://www.heathrowexpress.com/tickets-deals/prices-fares>) or via London Underground (£3.10 off-peak to zone 1). Trains/tube are accessed from the pedestrian subway below Terminal 2. The Heathrow Central Bus Station is also accessed from here.

Guidelines for those travelling by car

There is a coach drop-off area in front of Terminal 2, however it is not permitted to park and pick up from here. When picking up a student arriving by coach you should park in the short stay car park at the terminal and walk to the coach drop-off area on the ground floor.

Meeting students arriving to Heathrow by coach

The coach will drop students off in front of Terminal 2 in the coach drop-off zone on the ground floor.

Procedure when returning to school

See the accompanying map for the location of the **Terminal 2 rendezvous point in Arrivals**. A member of the **Airport Guardians** team will be in or around the terminal and waiting room to help you - call **+44 20 3355 2858** or send a direct Twitter message to **@AirportGuardian**. You can recognise us by our red livery and branded bags.

Important Note Regarding Departure Time.

The coach has to wait off-site and will **only be called into the coach park once all booked students have arrived**. You **MUST** therefore try to **arrive at least 30 minutes early** to allow time for the coach to travel from the off-site coach part to the Terminal 2 coach stop.

Failure to arrive 30 minutes before the scheduled departure time will delay the coach departure.

If you can't locate Airport Guardians, you must call +44 20 3355 2858, send a Twitter DM to @AirportGuardian.



Terminal 2

Arrivals

Level 1



Contents	
Heathrow Airport overview	1
Check-in	2
Departures	
Level 5 (Check-in level)	3
Level 4 (Gates A1-A26)	4
Terminal 2B (Gates B28-B49)	5
Arrivals	
Arrivals	6
Onward travel	7

Shopping	
Boots	2
ExcessBaggage Company	4
SIM Local	9
WHSmith	3
We Know London	6
World Duty Free	13

Food and drink	
Caffè Nero	1
M&S Simply Food	16
Nero Express	17

Services		
Airline lounge	Cash machine	Ticket sales
Arrivals lounge 14	Escalator	Heathrow Express 12
Plaza Premium lounge 15	Help point	Hotel byBus 7
Airport Information 5, 8	Internet facility	National Express 10
Baggage enquiries 22, 23, 24	Lift	Toilets
Baggage reclaim	Meeting point	Accessibletoilet All
Bureau de change	Pharmacy 2	Baby care 26-29
Travelex 19, 21, 30, 31	Seating	Drinking fountain 27-29
Car rental desk 11	Stairs	
	Telephone	
Free Wi-Fi is available throughout the terminal. Network name: Heathrow Wi-Fi		

Heathrow Airport Terminal 2 school coach meeting point

Travel to Terminal 2 is free from Terminal 5.

Airport Guardians, our on-airport chaperone team, can be called on +44 20 3355 2858.





We will not leave you stranded if you follow these instructions and **keep in contact**.

Unaccompanied Minors (UM) or additional assistance

For departures, our UM chaperone will accompany minors or those booking additional assistance throughout the check-in process and, in the case of UM's, will wait with them until the flight is called before handing them over to the airline staff. This process usually takes two and a half hours.

On arrival our UM chaperone will accept hand-over from the airline and sign for the child before accompanying them from the arrivals hall to their waiting transport. This process usually takes around one hour. In the case of additional assistance requests, we will meet the student in arrivals and accompany them to Terminal 2 where they will join the other travelling students.

All GTMatrix chaperones are Enhanced DBS checked.

Unaccompanied Minor chaperone and additional assistance services at all major UK airports are charged at £42 per hour. For UM's the charge is £84 outbound and £42 inbound.

Correspondence with airlines relating to UM service takes 10-15 minutes and is charged at an additional £18..

